

## **TERMS and CONDITIONS**

### **Williams River Holiday Park**

1. Check in time is from 12 noon
2. Check out time is prior to 10 am
3. Office hours are 8.30am to 4.30pm
4. Speed limit is 10km in the park
5. Only one car is allocated per site. Visitors must park in Lions Car park adjacent to the Reception Office
6. Site Fees are for 2 Adults and 2 Children. At least one (1) adult must be in each group
7. Maximum four (4) adults per site. Maximum six (6) persons per site
8. Extra adults and children are an additional cost.

### **CANCELLATION POLICY**

1. Please see Deposit & Payment Conditions on the Booking Confirmation that has been sent via email at the time of making your reservation
2. One night's tariff is required at the time of reservation. We reserve the right to cancel any bookings made where a deposit has not been received
3. Balance of fees are payable on the day of arrival during Off Peak and Shoulder Season
4. There are no refunds for early departure due to weather or if you cut short your reservation or holiday.
5. If you fail to arrive at the park and have not advised the office that you are cancelling or amending your dates; you will lose your deposit. Any credit held on a booking will expire if not redeemed with 12 months.

### **PET POLICY**

1. Pets must be on a lead at all times and owners must clean up after them
2. Pets must be supervised at all time and never left unattended
3. Pet owners agree to take full responsibility for any personal injury or damage caused by their dog(s) whilst within the park and agree to pay any claims of compensation in relation to the dog's activities
4. Dogs are not permitted in any common areas of the park that is Amenities, Laundries Barbeque areas
5. A Maximum of 2 dogs per site is allowed. It is expected that dogs are not aggressive or inclined to bark an unreasonable amount
6. Dog breeds on the NSW Government restricted breeds list are prohibited.

**These terms and conditions are current as of 4<sup>th</sup> September 2024**