

BOOKING TERMS & CONDITIONS

CHECK IN/CHECK OUT

1. Check in is available from 12noon for all sites. If arriving after 4.30pm, please contact the Park Reception prior to closing time. Check out is prior to 10 am on the day of departure. Late check outs may be arranged – a fee may apply.
2. We also ask that if you are checking in on a site after 8.00pm, that you respect the peace and comfort of your fellow campers, and do not use tent pegs, hammers or anything that may disrupt them.

DEPOSITS & PAYMENTS

Off Peak and Shoulder Season

1. A deposit of one night's tariff is payable at the time of booking.
2. The balance is payable on day of arrival

Christmas (23 December – 31 January) and Easter Bookings

1. A deposit of \$100.00 is payable at the time of booking
2. The balance is payable by 1 November for bookings between 23 December and 31 January
3. The balance is payable by 1 March for bookings during the Easter period

Long Weekends in New South Wales

1. A deposit of \$100.00 is payable at the time of booking.
2. The balance is payable 14 days of check in date.

AUTOMATIC REBOOKING DEADLINE

Guests that have stayed during the most recent Christmas and Easter period are automatically be rebooked for the same duration the following year within the weekly blocks below in the following paragraph. If you do not wish to be rebooked please advise the office as soon as possible.

Christmas and January

1. Rebook by 30 January
2. Bookings are open to the public from 14 February

Christmas bookings are in one week blocks commencing Boxing Day

- In 26 Dec Out 2 Jan (7 nights)
- In 2 Out 9 Jan (7 nights)
- In 9 out 16 Jan (7 nights)
- In 16 out 22 (7 nights)
- In 23 out 28 (6 nights)

Easter

1. Rebook one (1) week to the day after Easter Monday
2. Open to public Tuesday one (1) week and one (1) day after Easter Monday

Easter bookings is a minimum 3 night stay (Good Friday, Easter Saturday, Easter Sunday)

Long Weekends in New South Wales

1. Rebook within one (1) week after your stay
2. Open to public thereafter

CANCELLATION POLICY

There are no refunds for early departure due to weather or if you cut short your reservation or holiday. If you fail to arrive at the park and have not advised the office that you are cancelling or amending your dates; you will lose forfeit any deposit paid.

Off Peak and Shoulder Season

1. Free cancellation up to 48 hours prior check in date.
2. No refund for cancellations within 48 hours of check in date.

Christmas (23 December – 31 January) and Easter Bookings

1. Free cancellation up to 30 days prior to check in date.
2. Cancellation up to 8 days prior to check in date, a cancellation fee equal to 50% of the total booking will be charged.
3. For cancellations within 7 days of check in date, there is no refund.

Peak including long weekends and events (not including December, January or Easter)

1. Cancellations within 7 days of arrival, a cancellation fee equal to 50% of the total booking value will be charged

PRIMARY BOOKING HOLDER

1. Only one primary booking holder is permitted per booking
2. Bookings are non-transferable and on-selling accommodation is prohibited

NUMBER OF GUESTS

1. Site Fees are for 2 Adults and 2 Children. At least one (1) adult must be in each group.
2. Maximum four (4) adults per site. Maximum six (6) persons per site
3. Extra adults and children are an additional cost.

CAMPSITE GUARANTEES

1. We reserve the right to move booking to manage our business. While we make every effort to provide guests with the accommodation requested, there are occasions when bookings may need to be moved to another site. If this occurs, we will make every attempt to notify guests of the change before their arrival.
2. It is prohibited to clear sites in the bush for camping; as these areas are managed in accordance with our environmental policy.

CREDITS

1. Camping Grounds do offer accommodation credit
2. Cancellation Policy applies
3. Credit are valid for 12 months

KEY RETURN ON DEPARTURE

There is a \$25.00 charge if a key is not returned.

These booking terms and conditions are current as of 4th September 2024